

AGENDA

Raymore City Council Work Session
City Hall – 100 Municipal Circle
Monday, January 7, 2019

7:00 p.m.

- A.** ETC Survey
Assistant City Manager Mike Ekey will be giving an overview of the upcoming 2019 Citizen Survey and seeking Council input on questions to be asked.
- B.** Mobile Command Center
Chief Zimmerman and Ryan Murdock will be giving a progress update to the Council relative to the mobile command center item budgeted for 2019.
- C.** Other

EXECUTIVE SESSION (CLOSED MEETING)

The Raymore City Council may enter an executive session before or during this meeting, if such action is approved by a majority of Council present, with a quorum, to discuss:

- Litigation matters as authorized by § 610.021 (1),
- Real Estate acquisition matters as authorized by § 610.021 (2),
- Personnel matters as authorized by § 610.021 (3),
- Other matters as authorized by § 610.021 (4-21) as may be applicable.

Any person requiring special accommodation (i.e., qualified interpreter, large print, hearing assistance) in order to attend this meeting, please notify this office at (816) 331-0488 no later than forty eight (48) hours prior to the scheduled commencement of the meeting. Hearing aids are available for this meeting for the hearing impaired. Inquire with the City Clerk, who sits immediately left of the podium as one faces the dais.



February 2017

Dear Raymore Resident:

The City of Raymore is requesting your help and a few minutes of your time! You have been chosen to participate in a survey designed to gather resident opinions and feedback on city programs and services. The information requested in this survey will be used to improve and expand existing programs and determine future needs of residents in the City of Raymore.

We realize that this survey takes some time to complete, but every question is important. The time you invest will influence decisions made about our city's future. The survey data will be compiled and analyzed by ETC Institute, which is one of the nation's leading firms in the field of local government research. They will present the results to the City later this spring. Individual responses to the survey will remain confidential.

Instructions

Please return your completed survey in the next week using the postage-paid envelope provided. If you prefer to complete the survey online, you may do so at: <http://bit.do/raymore2017survey>. The online survey also includes unlimited space for comments at the end of the survey.

Questions?

Please contact Mike Ekey at the City of Raymore at (816) 892-3109 or mekey@raymore.com.

Thank you in advance for your participation!

Sincerely,

A handwritten signature in black ink that reads "Kris Turnbow". The signature is fluid and cursive.

Kris Turnbow
Mayor



2017 City of Raymore Community Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's on-going effort to identify and respond to resident concerns. If you have questions, please call Mike Ekey at (816) 892-3109.

1. **OVERALL SATISFACTION WITH CITY SERVICES:** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

City Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall quality of public safety services (e.g., police)	5	4	3	2	1	9
02. Overall quality of City parks and recreation programs and facilities	5	4	3	2	1	9
03. Overall maintenance of City streets	5	4	3	2	1	9
04. Overall maintenance of City buildings and facilities	5	4	3	2	1	9
05. Overall enforcement of City codes and ordinances for building and housing	5	4	3	2	1	9
06. Overall quality of customer service you receive from City employees	5	4	3	2	1	9
07. Overall value that you receive for your City tax dollars and fees	5	4	3	2	1	9
08. Overall effectiveness of City communication with the public	5	4	3	2	1	9
09. Overall quality of the City's stormwater runoff/stormwater management system	5	4	3	2	1	9
10. Overall flow of traffic and congestion management in the City	5	4	3	2	1	9

2. Which THREE of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO Years? [Write in the numbers below using the numbers from the list in Question 1 above.]

1st: _____ 2nd: _____ 3rd: _____

3. Several items that may influence your perception of the City of Raymore are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

How would you rate The City of Raymore:	Excellent	Good	Neutral	Below Average	Poor	Don't Know
01. Overall quality of services provided by the City of Raymore	5	4	3	2	1	9
02. Overall value that you receive for your City tax dollars and fees	5	4	3	2	1	9
03. Overall image of the City	5	4	3	2	1	9
04. How well the City is planning growth	5	4	3	2	1	9
05. How well the City is managing growth	5	4	3	2	1	9
06. Overall quality of life in the City	5	4	3	2	1	9
07. Overall feeling of safety in the City	5	4	3	2	1	9
08. Availability of affordable housing	5	4	3	2	1	9
09. Job availability	5	4	3	2	1	9
10. Quality of new development in the City	5	4	3	2	1	9
11. As a place to retire	5	4	3	2	1	9
12. Overall appearance of the City	5	4	3	2	1	9

Public Safety

4. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<i>Public Safety</i>		<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
1.	Overall quality of local police protection	5	4	3	2	1	9
2.	The visibility of police in neighborhoods	5	4	3	2	1	9
3.	The visibility of police in retail areas	5	4	3	2	1	9
4.	The City's efforts to prevent crime	5	4	3	2	1	9
5.	How quickly police respond to emergencies	5	4	3	2	1	9
6.	Enforcement of local traffic laws	5	4	3	2	1	9
7.	Quality of animal control	5	4	3	2	1	9
8.	Emergency preparedness/Disaster response planning	5	4	3	2	1	9

5. Which THREE of the public safety items listed above do you think should receive the MOST EMPHASIS from City leaders over the next TWO Years? [Write in the numbers below using the numbers from the list in Question 4 above.]

1st: _____ 2nd: _____ 3rd: _____

6. Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:

<i>How safe do you feel:</i>		<i>Very Safe</i>	<i>Somewhat Safe</i>	<i>Somewhat Unsafe</i>	<i>Very Unsafe</i>	<i>Don't Know</i>
1.	In your neighborhood after dark	4	3	2	1	9
2.	In your neighborhood during the day	4	3	2	1	9
3.	In commercial and retail areas in the City	4	3	2	1	9
4.	In city parks and on city trails	4	3	2	1	9

7. Which ONE of the following factors most influences how safe you feel in Raymore? (Choose only one)

- ____ (1) Environmental factors (well-lit areas, etc.)
- ____ (2) Police activities and response
- ____ (3) Something not related to the City (past victim, your neighbors, etc.)

8. Are you familiar with or have you participated in any of the following police initiatives/outreach programs in Raymore? (Check all that apply)

- ____ (1) Citizens Police Academy
- ____ (2) Community Emergency Response Team
- ____ (3) Neighborhood Watch or Community or Neighborhood Meeting
- ____ (4) Community Against Crime Event
- ____ (5) Ride-Along Program
- ____ (6) Prescription Drug Take Back
- ____ (7) Home Security Survey

City Maintenance/Public Works

9. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

<i>City Maintenance/Public Works</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>	
01	Maintenance of major City streets	5	4	3	2	1	9
02	Maintenance of streets in your neighborhood	5	4	3	2	1	9
03	Maintenance of street signs and traffic signals	5	4	3	2	1	9
04	Maintenance of City buildings	5	4	3	2	1	9
05	Snow removal on major City streets	5	4	3	2	1	9
06	Snow removal on neighborhood streets	5	4	3	2	1	9
07	Overall cleanliness of City streets and other public areas	5	4	3	2	1	9
08	Adequacy of City street lighting	5	4	3	2	1	9
09	Condition of City sidewalks	5	4	3	2	1	9
10	Availability of sidewalks in the City	5	4	3	2	1	9
11	Landscaping and appearance of public areas along City streets	5	4	3	2	1	9
12	Street sweeping on City streets	5	4	3	2	1	9
13	Overall road conditions	5	4	3	2	1	9

10. Which THREE of the maintenance/public works items listed above do you think should receive the MOST EMPHASIS from City leaders over the next TWO Years? [Write in the numbers below using the numbers from the list in Question 9 above.] 1st: _____ 2nd: _____ 3rd: _____

11. **Parks and Recreation.** For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<i>Parks and Recreation</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>	
01	Maintenance of City parks	5	4	3	2	1	9
02	How close neighborhood parks are to your home	5	4	3	2	1	9
03	Number of walking and biking trails	5	4	3	2	1	9
04	Quality of outdoor athletic fields	5	4	3	2	1	9
05	Number of outdoor athletic fields	5	4	3	2	1	9
06	Quality of indoor recreation facilities	5	4	3	2	1	9
07	Number of indoor recreation spaces	5	4	3	2	1	9
08	Availability of information about City parks and recreation programs	5	4	3	2	1	9
09	The City's youth athletic programs	5	4	3	2	1	9
10	The City's adult athletic programs	5	4	3	2	1	9
11	The City's fitness programs	5	4	3	2	1	9
12	The City's instructional programs	5	4	3	2	1	9
13	City special events and festivals	5	4	3	2	1	9
14	Fees charged for recreation programs	5	4	3	2	1	9
15	Ease of registering for programs	5	4	3	2	1	9
16	Arts programming	5	4	3	2	1	9

12. Which THREE of the parks and recreation items listed above do you think should receive the MOST EMPHASIS from City leaders over the next TWO Years? [Write in the numbers below from the list in Question 11 above.]

1st. _____ 2nd. _____ 3rd. _____

13. City Communication. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<i>City Communication</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
1. The availability of information about City programs and services	5	4	3	2	1	9
2. City efforts to keep you informed about local issues	5	4	3	2	1	9
3. How open the City is to public involvement and input from residents	5	4	3	2	1	9
4. The quality of the City's web page www.raymore.com	5	4	3	2	1	9
5. The content and design of the City's magazine "The Review"	5	4	3	2	1	9

14. Please indicate the top THREE ways you prefer to receive information about the City. Write the numbers that correspond to your top three choices in the space provided below.

- (1) Government Access Channel
- (2) City Website
- (3) Newspaper
- (4) E-mail
- (5) Facebook
- (6) Twitter
- (7) Raymore Review
- (8) City Brochures & Mailers

TOP CHOICES

1st Choice: _____ 2nd Choice: _____ 3rd Choice: _____

15. Sewer and Water Utilities and Storm Water management. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<i>Sewer and Water Utilities and Storm Water Management</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
1. The clarity and taste of the tap water in your home	5	4	3	2	1	9
2. Water pressure in your home	5	4	3	2	1	9
3. What you are charged for water/sewer utilities	5	4	3	2	1	9
4. How easy your water/sewer bill is to understand	5	4	3	2	1	9
5. Drainage of rainwater off City streets	5	4	3	2	1	9
6. Drainage of rainwater off properties next to your residence	5	4	3	2	1	9

16. Stormwater Education.

		<i>Yes</i>	<i>No</i>	<i>Don't Know</i>
1.	Have you or other members of your household disposed of yard waste (including grass clippings) into the street, a stormwater drain or lake/stream during the past year?	1	2	9
2.	Have you or other members of your household dumped paint, motor oil, or other household waste into the street, a stormwater drain, or a lake/stream during the past year?	1	2	9
3.	It is important to me to live in a community that invests resources in improving the quality of water in lakes and streams in my community.	1	2	9
4.	Have you seen or heard any information about water quality in lakes and streams in Raymore during the past year?	1	2	9

17. **Enforcement of codes and ordinances.** For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<i>Codes and Ordinances</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
1. Enforcing the cleanup of litter and debris on private property	5	4	3	2	1	9
2. Enforcing the mowing and trimming of lawns	5	4	3	2	1	9
3. Enforcing the maintenance of residential property (exterior of homes)	5	4	3	2	1	9
4. Enforcing the maintenance of business property	5	4	3	2	1	9
5. Enforcing codes designed to protect public safety	5	4	3	2	1	9
6. Enforcing sign regulations	5	4	3	2	1	9

18. Using a scale of 1 to 3, where 3 means "Not a Problem" and 1 means a "Major Problem", please rate if each of the following Raymore.

	<i>Not a Problem</i>	<i>Small Problem</i>	<i>Major Problem</i>	<i>Don't Know</i>
1. Abandoned Vehicles	3	2	1	9
2. Graffiti	3	2	1	9
3. Dilapidated Buildings/Houses	3	2	1	9
4. Boats/Trailers/Motor Homes in Unauthorized Areas	3	2	1	9

Customer Service

19. Have you contacted the City with a question, problem, or complaint during the past year?

- ____ (1) Yes [Go to Q19.1 and Q19.2. 1-4]
- ____ (2) No [Go to Q20]

19.1. If "YES" to Q19, which City department did you contact most recently? _____

19.2. 1-4. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the customer service you received from the City department you listed in Q19.1.

<i>Customer Service</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
1. How easy the department was to contact	5	4	3	2	1	9
2. How courteously you were treated	5	4	3	2	1	9
3. Technical competence and knowledge of City employees who assisted you	5	4	3	2	1	9
4. Overall responsiveness of City employees to your request or concern	5	4	3	2	1	9

20. Several reasons for deciding where to live are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," how important was each reason in your decision to live in Raymore, and are your needs being met? (Circle the corresponding number and letter.)

<i>Reasons to Live in Raymore</i>		<i>Very Important</i>	<i>Somewhat Important</i>	<i>Not sure</i>	<i>Unimportant</i>	<i>Are your needs being met in Raymore</i>	
						<i>Yes</i>	<i>No</i>
01.	Sense of community	4	3	2	1	1	2
02.	Quality of public schools	4	3	2	1	1	2
03.	Employment opportunities	4	3	2	1	1	2
04.	Types of housing	4	3	2	1	1	2
05.	Affordability of housing	4	3	2	1	1	2
06.	Access to quality shopping	4	3	2	1	1	2
07.	Availability of transportation options	4	3	2	1	1	2
08.	Availability of cultural activities and the arts	4	3	2	1	1	2
09.	Access to restaurants and entertainment	4	3	2	1	1	2
10.	Availability of Parks & Recreation opportunities	4	3	2	1	1	2
11.	Near family or friends	4	3	2	1	1	2
12.	Sense of safety	4	3	2	1	1	2

21. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<i>Transportation</i>		<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
01.	Overall traffic flow on 58 Highway through Raymore	5	4	3	2	1	9
02.	Traffic flow at the 58 Highway/I-49 interchange (located in Belton)	5	4	3	2	1	9
03.	Traffic flow through 58 Highway and Dean Avenue	5	4	3	2	1	9
04.	Traffic flow through 58 Highway and Sunset	5	4	3	2	1	9
05.	Traffic flow on 58 Highway between North Madison and South Madison	5	4	3	2	1	9
06.	General traffic flow on Foxridge	5	4	3	2	1	9
07.	General traffic flow on Lucy Webb	5	4	3	2	1	9
08.	How well the traffic signal system provides for efficient traffic flow	5	4	3	2	1	9
09.	Availability of public transportation	5	4	3	2	1	9
10.	Availability of bicycle lanes	5	4	3	2	1	9
11.	Availability of pedestrian walkways	5	4	3	2	1	9

The following questions are intended to provide the City Council with more information on the top ideas identified by residents during the Reimagine Raymore Community Conversations held in Spring 2016.

22. Which THREE ideas listed below do you think are MOST IMPORTANT for Raymore to focus on during the next two years? [Write the numbers that correspond to your top three choices in the space provided below.]

- (1) Sufficient funding for parks maintenance and recreation programming
- (2) Establish a town center
- (3) Host a variety of community events
- (4) Police involvement in the community
- (5) Adequate parking at trails, and trails that are accessible at all times of day
- (6) More events and programs designed to help neighbors connect

TOP CHOICES: 1st: _____ 2nd: _____ 3rd: _____

23. What THREE features listed below would a successful town center area have in Raymore? [Write the numbers that correspond to your top three choices in the space provided below.]

- (1) Variety of shops, restaurants, and bars
- (2) Entertainment options and special events
- (3) Places to gather with family and friends
- (4) Art
- (5) Walkable
- (6) Trail connections with key areas in the City and neighborhoods

TOP CHOICES: 1st: _____ 2nd: _____ 3rd: _____

Demographics

24. Approximately how many years have you lived in the City of Raymore?

- ____ (1) less than 5 years
- ____ (2) 5-10 years
- ____ (3) 11-20 years
- ____ (4) more than 20 years

25. What is your age?

- ____ (1) under 25
- ____ (2) 25 to 34
- ____ (3) 35 to 44
- ____ (4) 45 to 54
- ____ (5) 55 to 64
- ____ (6) 65 to 74
- ____ (7) 75 to 84
- ____ (8) 85+

26. Which of the following best describes your current place of employment:

- ____ (1) In Raymore
- ____ (2) Elsewhere in Cass County
- ____ (3) Elsewhere in MO
- ____ (4) In Kansas
- ____ (5) Not currently employed

27. Would you say your total household income is:

- ____ (1) Under \$30,000
- ____ (2) \$30,000 to \$59,999
- ____ (3) \$60,000 to \$99,999
- ____ (4) \$100,000 to \$149,999
- ____ (5) \$150,000 to \$199,999
- ____ (6) Over \$200,000

28. Your gender: _____ (1) Male _____ (2) Female

Comments:

Feel free to add pages as necessary to provide any comments you wish to have included in your response.

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential.
The information printed to the right will ONLY be used to help identify the level of satisfaction with City services in your area.
If your address is not correct, please provide the correct information.

Bids in Progress

- Park House Demolition
- Recreation Park Ballfield Lights (Fields 1 & 2)
- Recreation Park Pond Rehabilitation

Vacancies

- Police Officer
- Maintenance Worker I
- Building Maintenance - Assistant Technician
- Recreation Attendant

Upcoming Meetings

- 01-07-2019 - "Crankin' Into Spring" Bicycle Event Planning meeting
- 01-08-2019 - Parks Director Nathan Musteen - Optimist Club
- 01-08-2019 - Director Mike Krass and Assistant Director Greg Rokos MARC STP
- 01-08-2019 - Police Chaplain's meeting
- 01-08-2019 - Capt. Roger Mayberry - MODOT STEP Grant meeting
- 01-08-2019 - EM Ryan Murdock - Cass County Emergency Management meeting
- 01-09-2019 - Chief Jan Zimmerman - Police Chiefs meeting with Presiding Judge
- 01-09-2019 - Parks Director Nathan Musteen - South Metro Park Directors Meeting
- 01-09-2019 - Park Security Task Force meeting
- 01-10-2019 - EM Ryan Murdock - MEMC meeting
- 01-11-2019 - Parks Director Nathan Musteen - Kansas City Metro Parks & Recreation Director's Association

- 01-15-2019 - Chief Jan Zimmerman - meeting with Crime Commission President Boyd McGathey
- 01-15-2019 - Police Department meeting with Representatives from the Missouri Uniform Law Enforcement System (MULES)
- 01-16-2019 - City Clerk Jeanie Woerner and Deputy City Clerk Erica Hill - Missouri City Clerks and Finance Officers Western Division meeting
- 01-18-2019 - Capt. Jim Wilson & Chief Jan Zimmerman - School Safety Task Force
- 01-23-2019 - Chief Jan Zimmerman - SAFE Board Meeting
- 01-24-2019 - Mayor and Councilmembers - Missouri Municipal League Westgate meeting
- 02-06-2019 - Communications Supervisor Starlith McAdams & Chief Jan Zimmerman PSAP Managers and Users Committee meetings
- 02-06-2019 - Chief Jan Zimmerman - Metropolitan Chiefs and Sheriffs meeting
- 02-12-2019 - City Clerk Jeanie Woerner - Missouri Municipal League Board of Directors meeting
- 02-20-2019 - Mayor and Councilmembers - Jt. Cities meeting

Training Updates

- 01-09-2019 Dispatcher Corinne Daut - MULES training
- 01-14-18-2019 - Dispatcher Corinne Daut - Basic 40 hour dispatch training
- 01-17-18-2019 - Parks Director Nathan Musteen & Parks Superintendent Steve Rulo - Shade Tree Conference
- 01-25-2019 - Lt. Aly Abdelgawad teaching Building Resiliency: Surviving Secondary Trauma
- 02-04-09-2019 - Officer Cole Williams - Type II Breathalyzer Supervisor School, to conduct maintenance on our alcohol measurement instruments
- 02-12-13-2019 - City Clerk Jeanie Woerner - Missouri Municipal League Legislative Conference
- 02-22-2019 - Government Finance Officers Association of Missouri winter seminar
- 03-12-2019 - Sgt. Cory Miller - Taser CEW Instructor Course
- 03-18-19-2018 - Lt. Aly Abdelgawad - Missouri Crisis Intervention Team Conference

Upcoming Community Events

- 02-08-2019 - Father-Daughter Valentine's Ball: Centerview @ 7:00pm
- 03-07-2019 - Storm Spotter Training with the National Weather Service (tentative)

- 03-09-2019 - Spring Craft Show: Raymore Activity Center @ 10:00am
- 03-22-2019 - Friday Food Fest: Memorial Park @ 6:00pm

Major Public Works Projects

- Sunset Lane Extension
- 155th Street Reconstruction

Major Parks & Recreation Projects

- Hawk Ridge Park Improvements
- TB Hanna Station Improvements
- Recreation Park Trail - Bridge Replacement

Other