



City of Raymore  
 Utility Billing  
 100 Municipal Circle  
 Raymore, MO 64083  
 (816) 331-5182



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Account Number	Amount Due
00-1234-00	\$64.91
Due Date	After Due Date Pay
02/09/2017	PAID BY DRAFT
Account Name	
Ray More	
Service Address	
100 Municipal Circle	
Amount Enclosed	

Ray More  
 100 Municipal Circle  
 Raymore MO 64083



There will be a charge on all returned checks.  
 Please return this portion with your payment.  
 When paying in person please bring both portions of this bill.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
Ray More		100 Municipal Circle			00-1234-00	
Status	Service Dates			Bill Date	Penalty Date	Due Date
	From	To	# Days			
ACTIVE	11/22/2016	01/03/2017	42	01/13/2017	02/10/2017	02/09/2017

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PREVIOUS BALANCE 48.79  
 PAYMENTS 48.79-

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**CURRENT BALANCE \$0.00**

-----CURRENT-----		-----PREVIOUS-----	
DATE	READING	DATE	READING
12/22/2016	954	11/18/2016	918

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USAGE		
36	WATER RESIDENTIAL	25.34
36	SEWER RESID VOLU	26.89
	PRIMACY FEE	0.20
	TRASH SERVICE	11.91
	SALES TAX	0.57

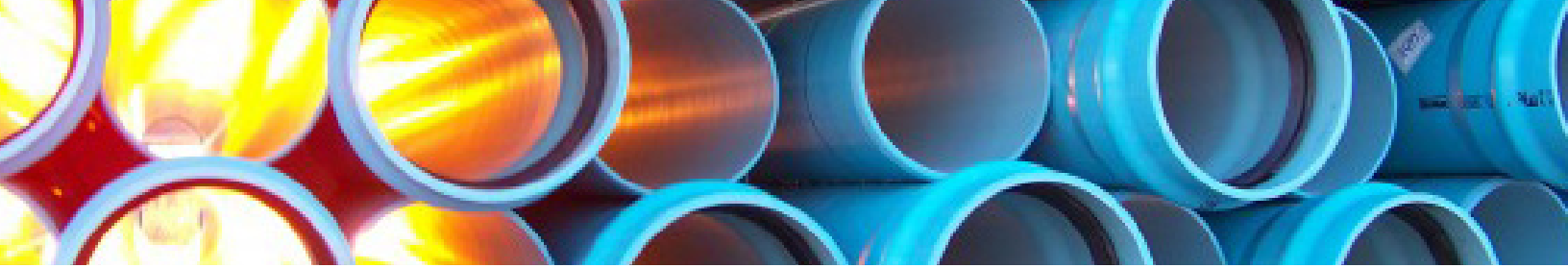
**CURRENT BILL \$64.91**

**AMOUNT DUE \$64.91**

**\* DO NOT PAY - PAID BY DRAFT\***

Are you getting email notifications? To sign up visit  
[www.raymore.com/email](http://www.raymore.com/email)  
 Shut off for bill due February 11th will be February 22 2017  
 All past due amounts must be paid before the shut off date.  
 BUSINESS HOURS 8AM-5PM CALL 816-331-5182  
 LEAVE VOICEMAIL WE WILL RETURN YOUR CALL  
 AFTER HOURS 5PM-8AM  
 AFTER HOURS EMERGENCY CALL - 816-331-0530.

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# How to read your water bill

Whether you receive your bill in the mail or via email, it is important that Raymore residents know how to read their monthly water and sewer bill. There is a lot of important information and we want to ensure that our residents understand how our water billing process works. To learn more about the City's water utilities, visit [www.Raymore.com](http://www.Raymore.com) and click on the Water Utility link or call **816-331-5182**.

- 1 Account Information:** The top of your bill provides basic information such as the account number, billing address, amount due and the amount due if you pay after the due date. If you pay by mail or at the dropbox at City Hall, you will detach this top portion and include it with your payment.
- 2 Service Dates:** This section shows the services dates for which you are being billed. This will show you the number of days included in this billing cycle. Most billing cycles will be 30 days, but might be longer or shorter due to poor weather conditions or holidays.
- 3 Important Dates:** This section shows the date the bill was processed (the bill date), the day a penalty will be added to your balance for not paying by the due date (penalty date) and the final due date. If you are part of our auto-draft program, the balance of your bill will be automatically deducted from your account about two business days before your due date.
- 4 Meter Readings:** This section shows the amount of usage read on your water meter and the date it was read by our Public Works technician. This allows you to compare the current reading with the past month's reading on your bill. The meters are measured by the hundreds. The sample bill shows a reading of 954 (actual: 95,400 gallons) with a usage of 36 (actual: 3,600 gallons) since the previous reading.
- 5 Balance and Fees:** This section shows the balance on your account and includes a breakdown of all water, sewer, trash and other fees. All of the fees included in this section are approved by the City Council and can be found in the annual Schedule of Fees on the City's website.
- 6 Important Updates and Information:** The Finance Department uses this area for important reminders and updates when it comes to your water bill. It also includes important phone numbers for the water utility clerks and after-hours emergency line.

We are committed to providing high-quality water service to all our residents. To learn more about the City's water utilities, visit [www.Raymore.com](http://www.Raymore.com) and click on the Water Utility link or call **816-331-5182**.